



Customer Satisfaction Recap

Community: Pace Mill Creek Phase 4 Lot: 6B

Homeowner: Diana Johnson
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It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Sarah Rogers

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Stephen Henry

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? Supreme Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

11/4/19

Buyer(s) Signature:

Diana Johnson



Customer Satisfaction Recap

Community: Woodlands PH1 2nd Add

Lot: 5i

Homeowner: Karmen Beth Slater Earnheart

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely	0	1	2	3	4	5	6	7	8	9	Extremely Likely	10
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How much has Henry Company Homes been able to earn your trust?

Not at all	0	1	2	3	4	5	6	7	8	9	Extremely	10
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How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied	10
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How satisfied were you with your Neighborhood Sales Manager? Thomas Moore

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied	10
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How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied	10
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How satisfied were you with the Mortgage Process? NFCU

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied	10
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How satisfied were you with your closing experience?

Extremely Dissatisfied	0	1	2	3	4	5	6	7	8	9	Extremely Satisfied	10
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Please give us your comments below:

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To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

Buyer(s) Signature:

[Handwritten signatures and date]



Customer Satisfaction Recap

Community: Woodlands PH1 2nd Add

Lot: 25i

Homeowner: William Dustin E. Hotaling
Coral Lynn Hotaling

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with the Mortgage Process? Supreme Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

11/19/19

Buyer(s) Signature:

William Dustin E. Hotaling