



Customer Satisfaction Recap

Community: Woodlands PH1 2nd Add. Lot: 6i

Homeowner: **Jessica Gonzalez**
Chelsea Benefield

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely											Extremely Likely			
0	1	2	3	4	5	6	7	8	9	10				

How much has Henry Company Homes been able to earn your trust?

Not at all											Completely			
0	1	2	3	4	5	6	7	8	9	10				

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied											Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10				

How satisfied were you with your Neighborhood Sales Manager? Linda Lucas

Extremely Dissatisfied											Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10				

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied											Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10				

How satisfied were you with the Mortgage Process? University Lending

Extremely Dissatisfied											Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10				

How satisfied were you with your closing experience?

Extremely Dissatisfied											Extremely Satisfied			
0	1	2	3	4	5	6	7	8	9	10				

Please give us your comments below:

Great Team to work with!!

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: _____

Buyer(s) Signature: Jessica M. Gonzalez 10/30/19

Chelsea Benefield 10/30/19