



Customer Satisfaction Recap

Community: Woodlands PH 1 2nd Addition Lot: 36c

Homeowner: Peter Larko
MaryJoy L Larko

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely																					Extremely Likely
0	1	2	3	4	5	6	7	8	9	10											

How much has Henry Company Homes been able to earn your trust?

Not at all																					Completely
0	1	2	3	4	5	6	7	8	9	10											

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with your Neighborhood Sales Manager? Thomas Moore

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with your Personal Builder? Tommy Cody

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with the Mortgage Process? NFCU

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

How satisfied were you with your closing experience?

Extremely Dissatisfied																					Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	10											

Please give us your comments below:

Thanks in advance for your feedback.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing:

9-6-19

Buyer(s) Signature:

Peter Larko MaryJoy Larko