Customer Satisfaction Recap

Community: Heather's Place PH 2 **Lot:** 14H **Homeowner:** Beverly Martin

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

How likely are you to recommend Henry Company Homes in the next 12 months?

Not at all Likely										Extremely Likely
0	1	2	3	4	5	6	7	8	9	**10**

How much has Henry Company Homes been able to earn your trust?

Not at all										Completely
0	1	2	3	4	5	6	7	8	9	**10**

How satisfied are you with your entire experience with Henry Company Homes?

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	**10**

How satisfied were you with your Neigborhood Sales Manager? Shawn Helwig

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	**10**

How satisfied were you with your Personal Builder? Donnie House

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	**10**

How satisfied were you with the Mortgage Process? Trident Homes

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	**10**

How satisfied were you with your closing experience?

Extremely Dissatisfied										Extremely Satisfied
0	1	2	3	4	5	6	7	8	9	**10**

Please give us your comments below:

Stacy & Jennifer were amazing, Shawn at Henry was awesome and Donnie was awesome too and explained everything

Thanks in advance for your feedback. Definately would recommend Henry to others.

To be filled out by Closing Agent at the time of closing:

Date/Time of Closing: 8/6/2020 11:00 am

Buyer(s) Signature: Bev Martin