



# Customer Satisfaction Recap

Community: Heather's Place PH 2 Lot: 21a Homeowner: Jeremy Castro

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Shawn Helwig

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Donnie House

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** Prime Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your closing experience?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 7/16/2020 10:00 AM

Buyer(s) Signature: *Jeremy Castro*



# Customer Satisfaction Recap

Community: Heather's Place PH 2 Lot: 22a

Homeowner: **Fernando Vasquez**  
**Kelly Vasquez**

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely											Extremely Likely										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How much has Henry Company Homes been able to earn your trust?**

Not at all											Completely										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied											Extremely Satisfied										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with your Neighborhood Sales Manager?** Shawn Helwig

Extremely Dissatisfied											Extremely Satisfied										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with your Personal Builder?** Donnie House

Extremely Dissatisfied											Extremely Satisfied										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with the Mortgage Process?** Prime Lending

Extremely Dissatisfied											Extremely Satisfied										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

**How satisfied were you with your closing experience?**

Extremely Dissatisfied											Extremely Satisfied										
0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing: 7/29/20

Buyer(s) Signature: Kelly Vasquez



# Customer Satisfaction Recap

Community: Heather's Place PH 2 Lot: 23a

Homeowner: John Carlson Jr  
Carol Clenney

It is our goal to earn your highest customer satisfaction by delivering a home that is clean and complete and exceeds your expectations. Please take a few moments to answer these questions about your Customer Experience.

**How likely are you to recommend Henry Company Homes in the next 12 months?**

Not at all Likely										Extremely Likely	
0	1	2	3	4	5	6	7	8	9	10	

**How much has Henry Company Homes been able to earn your trust?**

Not at all										Completely	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied are you with your entire experience with Henry Company Homes?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Neighborhood Sales Manager?** Shawn Helwig

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your Personal Builder?** Donnie House

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with the Mortgage Process?** University Lending

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

**How satisfied were you with your closing experience?**

Extremely Dissatisfied										Extremely Satisfied	
0	1	2	3	4	5	6	7	8	9	10	

Please give us your comments below:

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Thanks in advance for your feedback.

**To be filled out by Closing Agent at the time of closing:**

Date/Time of Closing:

8:00 AM 7/31/2020

Buyer(s) Signature:

John Carlson Jr.  
Carol Clenney